



# Music & Dance trip additional information

## Travel

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### Coach

Your travel arrangements are an important part of your tour, and it is our belief that you should **travel in comfort and safety**. An executive coach is typically provided for door-to-door travel throughout the tour. Your coach will usually be equipped with seatbelts, reclining seats, DVD, stereo, air circulation system, microphone, toilet and drinks machine. Various coach sizes and capacities are available. Tour drivers are an important part of the tour, so you should find your drivers to be friendly, experienced and reliable. Where coach travel is provided by suppliers in overseas countries, we contract reputable local companies to handle all the necessary journeys as stipulated, but while they comply with local regulations, please bear in mind that these may be different to those here in the UK.

### Ferry

We use **the ferry services** from Dover to Calais for most of our tour groups travelling to Europe. With refurbished and improved vessels, you can eat and drink on board in comfort as you sail across to the Continent. We also use the fast and popular **Eurotunnel service** from Folkestone to Calais. A supplement is sometimes required for groups wishing to use this service.

### Flights

For **flight-inclusive packages**, we will always take into consideration your preferred departure airport and travel times, however we cannot always guarantee these as many bookings are accepted in advance of airline schedules and route confirmations being released. Please also bear in mind that there may be very little flexibility in booking seats with a number of these airlines. As such, any requests for passenger name changes after a booking has been received may well be subject to substantial amendment fees as imposed by the airlines and such conditions are outside of our control. Our packages do not typically include the carriage of additional ski equipment which would need to be booked separately at a supplement.

## Accommodation

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We offer a varied selection of accommodations, all of which have been visited by our staff, agents or representatives and checked for their suitability for our groups. Most bedrooms are en-suite although some units may have shared washroom or toilet facilities. As local **accommodation classifications vary** in different countries, please read the descriptions carefully or ask us for further details before deciding whether a particular destination is right for you and your group.

### Meal plans

Different meal plans are available, so please check your Tour proposal for details of the meals that have been included in your package. These may be referred to as **room only/self-catering** (no meals included); **bed and breakfast** (only breakfast included); **half board** (breakfast and dinner included) or **full board** (breakfast, packed lunch and dinner included). Meals will be provided at your accommodation unless otherwise advised (but sometimes might be at a local restaurant for example).

### Damage Deposits

Some accommodation providers require a **damage deposit** to be paid in advance or directly on arrival, refundable after the stay subject to an inspection of your rooms.

### Tourist tax & City tax

Some accommodation providers are required to charge a city tax or tourist tax which may have to be paid directly on arrival. Whenever possible we include these costs within your package (but please check on your Inclusions for details or check with us first if you are unsure).



## Music & Performing Arts

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We will work with you to build a programme of performance elements and additional activities during your tour to meet with your specific curriculum requirements, goals and expectations. Packages are often totally bespoke and tailor-made. These may include a variety of performances, specialist workshops and educational and cultural visits and excursions.

Depending on the nature of your performing group, we can arrange performances a wide variety of venues as appropriate, including churches, cathedrals, market squares, band stands, concert halls, retirement homes and theme parks such as Disneyland Paris. Rehearsal time, workshops and instruction can also be added to your program on request.

Tickets to shows, the theatre, or other performances can often be purchased too, should scheduling allow and on request.

Please refer to your Proposal for details of the specific inclusions in your package as well as the listing of optional extras for consideration and other important information. Our specialist team is always here to discuss your requirements in order to meet or surpass your expectations.

## Equipment

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Please ensure that you take the appropriate kit and equipment with you and that you have checked what equipment and facilities will be available for you in destination too. It is important to give due consideration to electric source outputs and requirements, sound and speaker systems, microphones, music stands and instruments (music, performance and orchestral groups) and the nature of the venue (flooring, spacing, lighting and sound) for dance groups and performing arts.

The amount and sizing of any equipment you wish to take with you on tour will also impact on the transportation of items you require. For coach travel, the addition of a trailer might be required (for groups travelling with instruments and speakers in particular) if you are not making separate arrangements (self-drive minivan for example) for the movement of these items.

Don't delay. Please ask us well in advance if you need any help or advice.

## Activities & Excursions

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We will work with you to build a programme of educational elements and additional activities during your tour to meet with your specific curriculum requirements and expectations. Packages are often totally bespoke and tailor-made. These may include museums and places of educational and cultural interest, excursions to theme parks, swimming pools, stadium visits etc. These can form part of your package and be pre-reserved on your behalf and paid for in advance. Further local activities such as ten pin bowling, karaoke and discos will also be available in some resorts. Tickets to sports matches, music or other performances can often be purchased in advance too, should scheduling allow.

## Representation

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You will always be able to talk to an English-speaking representative. Depending on the nature of your tour, this could mean a local representative to meet with you on arrival to assist with check-in; English-speaking assistance during your tour or local agency support. A full-time tour representative dedicated to your group is not included in your tour package unless specifically shown as an inclusion. Our 24-hour emergency Duty Manager service is available to all our groups.



## Music and dance trips 'what to pack' checklist:

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Here's a sample checklist below although you may wish to amend or use your own of course. Consider carefully before deciding whether to bring valuable items such as jewellery or gadgets which might get damaged, lost or stolen during the trip.

### General Clothing

Leisurewear

Underwear (including normal socks)

Trousers/Jeans/Jogging bottoms/shirts

Hoodie or sweatshirt

Swimming trunks/costume

Comfortable and appropriate footwear

Sliders/Slippers/indoor shoes

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Any clothing specific to the nature of the trip (dancewear, costumes, uniform, performance specific footwear)

### Personal items

Wash kit & tissues & travel-sick pills (if required)

Towel(s)

Water bottle (drink water regularly to prevent dehydration)

### Essentials

Passport

GHIC (the replacement for the old EHIC)

Travel insurance documentation

Medication & Wet wipes and hand sanitiser

Small backpack / personal kit bag

European plug adaptor / USB adaptors / cables / chargers

Sunscreen (depending on destination) & sunglasses

### Extras

Phone (and gadget or device if you wish – making sure these are suitably insured)

Camera (consider a disposable camera)

Reading book / Language phrase book / Paper or notebook and pen/pencil and tour folder/itinerary etc.

Travel pillow (for coach or flight)